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Kingston University London

Kingston University London is the second Agresso Business World implementation during which I have engaged with Integra, the previous being at the University of Aberdeen.

My experience of Integra consultancy was so positive that I specifically requested to work with them again to support the implementation of Milestone 6 at Kingston.

The programme at Kingston University London is to implement HR, Payroll and Finance Business World as an assisted build and Integra are

supporting the Finance team.

The Integra consultant has an over-arching knowledge of all aspects of the Business World product and has given support to all team members, again ensuring knowledge transfer and building confidence.

Karen Hercus, Finance Functional Lead

Integra were an essential part of the team providing expertise in post go live issues and providing solutions for processes that we hadn't implemented during the original build. We had adopted the following modules and their input and knowledge transfer to our team was invaluable.

P2P • R2R • S2C • Planner
E-Procurement • PCB

Integra provided a flexible approach in terms of delivering consultancy. They integrated well with the team and other stakeholders, and their demonstration of product and technical expertise during the project was noted, resulting in us bearing them in mind for subsequent projects.

More recently we used Integra

We have been an Integra customer since we first engaged with them after going live with U4BW in August 2014.



for our upgrade from Milestone 4 to Milestone 5. A decision which was made easy by the fact that we had the same Project Lead from Integra (Steven Kettle) as we had previously. Steven was also our on-site consultant and post go-live

support for an interim period. This consistency of resource we value immensely.

Susan Walker - Head of Business

