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XURA

Xura is a technology company which offers a portfolio of digital services that enable global communications across a variety of mobile devices and platforms. It markets and sells to communications service providers (CSPs) and to enterprises. The industry is a fast paced, dynamic commercial environment which places high demands on its software systems to keep up with the pace of change.

Xura was created in September 2015 when the US telecommunications firm Comverse acquired UK firm Acision and launched Xura as the name of the new joint entity.

Integra had previously worked with Acision on an ambitious project to upgrade and improve their Unit4 Business World (formerly Agresso) system. This involved re-configuring and upgrading the system at the same time as replacing complex customisations to allow the transfer from an on-premise to a cloud based platform. The project was successfully

delivered within a very tight timescale. As a result when Xura was created, Integra was selected as the partner to work on the integration project. Unit4 Business World was selected as the global financial and procurement system for the new entity. The project also involved migrating the Comverse part of the business away from their existing Oracle system and delivering a global roll-out.

The first stage of the project involved preparatory work to clean up existing data and revise existing workflow processes to ensure SOX compliance.

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The next stage was more complex with the onboarding of 50 clients made up of 100 legal entities in total across the following processing centres:

- The Philippines
- India
- Israel
- USA
- UK

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A major constraint of the project was to ensure that existing processes and entities continued to work whilst new entities were rolled out. In addition, the different cultural approaches across the processing centres were a challenge.

“ The Integra consultants are committed, take ownership and get things done. They have a wealth of experience and have built good relationships with stakeholders to become trusted and valued experts. Communications with local users were excellent, with local users being involved in the design and prototyping process to ensure that the system fulfilled both local and global requirements.

Overall the strength of the partnership between Xura and Integra has ensured the success of an ambitious global project, full of challenges, delivered against a background of significant corporate change. ”

Aaron Parmar, Programme Manager - Xura

XURA Summary

Sector	Customer since
Commercial	2013
Revenue	No of employees
480m USD	1750
No. of U4BW users	No of sites
1750	28
	Xura operates in 140 countries

Xura is a technology company headquartered in Wakefield, Massachusetts, in the United States, that offers a portfolio of digital services that enable global communications across a variety of mobile devices and platforms.

Xura markets and sells to communications service providers (CSPs) and to enterprises. Their solutions touch more than three billion end points, through 350+ service providers and enterprises in 140+ countries. They work with 8 out of the top 10 global operators and reach over 3 billion endpoints.