

# Arribatec • integra

Customer story:

## UNIVERSITY OF EAST LONDON

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Industry: Education

Company Size: 1,000+

Region: UK

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Integra guides the University of East London (UEL) to become the first UK organisation to implement (FIC) in a live environment.

The University of East London (UEL) is London's leading university for civic engagement, with two vibrant campuses in Stratford and Docklands. The university's roots can be traced back to 1898 and it gained university status in 1992.



**University of  
East London**

### The Challenge:

Working in an increasingly commercial and competitive sector, it is important to ensure systems support efficient and effective processes, in UELs case this meant improving budget management and timely submission of bids for research grants.

“We tendered for a partner to help deliver an ambitious project to upgrade Unit4 ERP to Milestone 4, including important additional new modules around research costing and financial reporting, within a 6-month deadline. Integra evidenced their ability to add value to the project, and having already worked with Integra we had the confidence in their knowledgeable and dedicated staff.”

**John Headley, Finance Director, University of East London**

# What we delivered:

Earlier this year, with the support and guidance of Arribatec Integra, University of East London (UEL) became not only the first HE establishment, but the first organisation in the UK, to implement Financial Information Centre (FIC). Their upgrade from v55 also included a new integrated implementation of the Research Costing and Pricing module, and the upgrade of the standard Financials and Logistics modules. Go Live was on schedule and within budget, and here is how it was achieved:

## Milestone4 Implementation

### MODULES & Experience Packs:

- Logistics
- Financials
- Project Costing and Billing (PCB)
- Research Costing and Pricing (RCP)

## Integrations

- EGS-PARABILIS  
(eMarketplace interface)
- Punchout

## Other Reporting Tools

- Analyser
- FIC

## Integra also provided

### MODULES & Experience Packs:

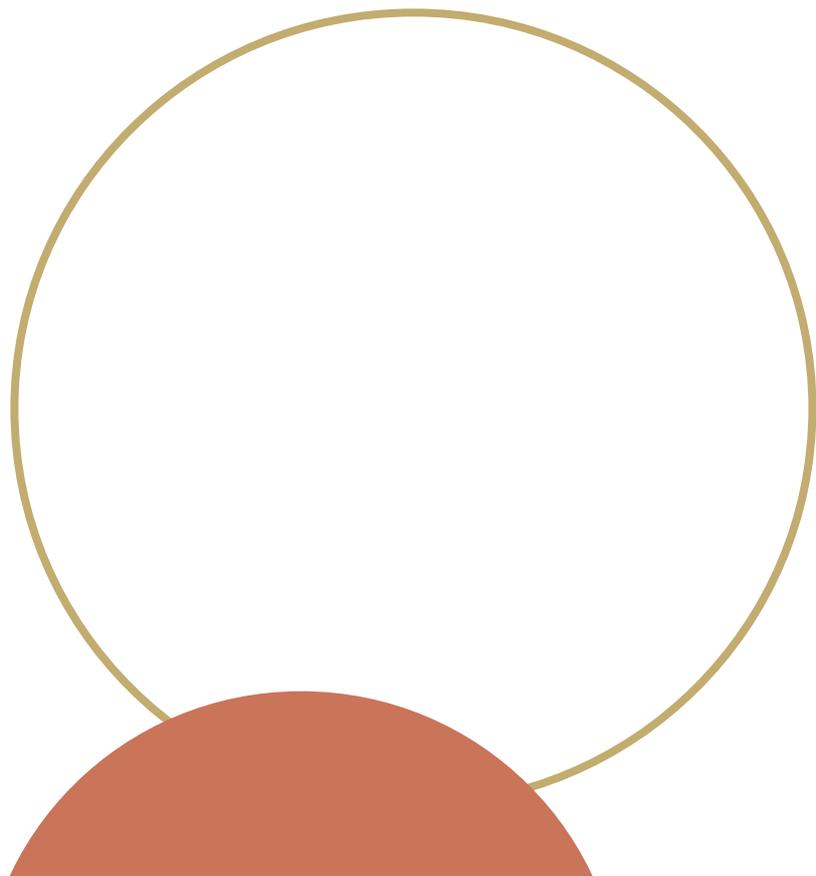
- Integra supplied useful checklists, and training documentation
- Additional areas of enhancement improved usage and reporting

### System support

- 3rd line Agresso Application Support Services Training

## Other Benefits Gained

- Enhanced reporting processes
- Improvements in end-to-end processes resulting from reviews with users.



## Maintaining Quality

UEL is one of London's leading modern universities for research, innovation and enterprise. UEL chose UNIT4's Research Costing and Pricing module to support the capture of research grants.

## The Challenges

Recruiting and retaining students and staff in HE's competitive sector requires comprehensive system upgrades to be completed in a timely manner. At the same time minimum interruption to the running of the institution and the staff who use and rely on such systems is critical. Arribatec Integra's focus was to ensure this happened, within budget and on time.

## UEL's role in the upgrade

UEL's own team project managed the implementation, they were also instrumental in finalising the design and reporting outputs of the two new modules, FIC and RPC.

Furthermore, after each round of testing, UEL's team were prompt in getting information back to the Arribatec Integra team, thus allowing the project to maintain momentum until the end, which was six month's in total.



**Arribatec.**  
integra

If you would like to find out more about how Arribatec Integra can help you:

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