



# Arribatec • integra

Customer Story:

## ELEXON

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Industry: Utilities

Company Size: 150

Region: UK

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## ELEXON

### The Challenge:

ELEXON is vital to the smooth operation of the wholesale electricity market. They compare how much electricity generators and suppliers say they will produce or consume with actual volumes. This involves taking 1.25 million meter readings every day and handling £1.5 billion of customers' funds each year.

ELEXON first contacted Integra in October 2017, with them looking to upgrade from Milestone 4 to Unit4 ERP Spring 2017 (Milestone 7). Their Go-Live date was the 31st of March 2018. Integra Associates were awarded the upgrade project, with a ten-week timescale from initial installation of the Spring 2017 (Milestone 7) update until Go-Live.

### The Solution:

The services provided by Integra for the upgrade can be broken down into three key areas: Project Management, Application Consultancy and Technical Consultancy.

The methodology deployed throughout the upgrade was Arribatec Integra's Structured Implementation Methodology (ISIM), a process that has helped ensure a number of projects have run smoothly over the years.

Thanks to yet another on-time and under budget project delivery, with the system down for little more than a day, Integra agreed to assist ELEXON further by implementing the Fixed Assets module for them, a previously unplanned benefit. This has proved to be a major bonus for ELEXON, with their previous Asset register being purely Excel-based.

"During our MS7 upgrade, we received excellent support from Integra. All of their consultants are highly knowledgeable and experts in their field, from planning all the way through to application support.

The implementation was so smooth, that we were able to include the configuration & deployment of the Fixed Asset module, which was originally scheduled for post upgrade.

I can't thank Integra enough for their role in the upgrade, and I look forward to partnering with them again in the future."

Darren Draper, Finance Systems & Operations Manager



**Arribatec.**  
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If you would like to find out more about how Arribatec Integra can help you:

[www.integra-associates.com](http://www.integra-associates.com)

[info.integra@arribatec.com](mailto:info.integra@arribatec.com)